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PEJABAT PESURUHJAYA TANAH,

JALAN PEMBANGUNAN,

AIRPORT LAMA BERAKAS BB3510

NO TEL: 2381181

**BORANG CADANGAN DAN MAKLUMBALAS**

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| Cawangan Pejabat Tanah Daerah : |
|  Brunei Muara  |  Belait  |  Tutong  |  Temburong |
| Bahagian / Unit: |
|  Pentadbiran dan Kewangan |  Teknikal dan Maklumat Tanah |  Kawalan dan Penguatkuasaan |
|  Pengurusan dan Perlupusan |  Penaksiran |  Pendaftaran |
|  Penyelidikan dan Perhubungan Awam |  Permohonan dan Penggunaan Tanah |

Urusan / Perkhidmatan : ………………………………………………………………… Tarikh: …………………………………

SKALA TAHAP PERKHIDMATAN

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |
| Perlu Pembaikan | Memuaskan | Baik  | Sangat Baik | Cemerlang |

|  |  |  |
| --- | --- | --- |
| BIL | Kenyataan | Skor yang diberikan |
| 1 | 2 | 3 | 4 | 5 |
| 1. | Tempoh masa tindakan |  |  |  |  |  |
| 2. | Cara layanan yang disampaikan |  |  |  |  |  |
| 3. | Memberi maklumat dengan tepat |  |  |  |  |  |
| 4. | Kepakaran Pegawai |  |  |  |  |  |
| 5. | Perkhidmatan Kaunter |  |  |  |  |  |
| 6. | Memenuhi keperluan pelanggan |  |  |  |  |  |
| 7. | Keselesaan ruang menunggu |  |  |  |  |  |

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PEJABAT PESURUHJAYA TANAH,

JALAN PEMBANGUNAN,

AIRPORT LAMA BERAKAS BB3510

NO TEL: 2381181

**BORANG CADANGAN DAN MAKLUMBALAS**

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Urusan / Perkhidmatan : ………………………………………………………………… Tarikh: …………………………………

SKALA TAHAP PERKHIDMATAN

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| --- | --- | --- | --- | --- |
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